



Our Commitment to Our Community



tbaycounselling.com



Thunder Bay Counselling is dedicated to honouring our diverse community. We believe everyone deserves accessible, fair, and personalized care that respects their goals and needs.

We recognize individuals as experts in their own lives. We work to adapt to evolving needs of the communities we serve, offering a range of services that can be personalized.

We strive to create welcoming and non-judgemental spaces where everyone feels they belong, consistently promoting physical, emotional, and cultural safety.

We commit to actively involving the community in shaping our services. We welcome and use all feedback for positive change.

We believe in a shared responsibility where everyone continuously seeks opportunities to improve equity and access to services.

We pledge to work respectfully with everyone, promoting truth, honesty, and transparency in all our actions. We hold ourselves accountable and welcome challenges that foster growth.

Nancy Chamberlain,
CEO

Rose Bakke,
Chair, Board of Directors